

MC Print3

Troubleshooting for Non-Communication to DolphinPOS

- Open IPAD "Setting" go to Bluetooth pair to mc print3 (only one device can be paired to mc print3 using bluetooth)
- Open Dolphin POS APP now try to give a print.
- If you are using LAN connection connect LAN hard wire to mc print3
- Connect your IPAD WIFI to same network as of mc print3
- Open DolphinPOS APP go to "MORE" then go to "General" scroll down to "Printer IP"
- Type mc print 3 IP Address (if 192.168.000.090 then enter 192.168.0.90) & in bottom of the page click "Sync Profile"
- If you are using with USB connect USB to mc prin3 and Your IPAD.
- If above troubleshooting does not work contact DolphinPOS or Star